



CARE AND MAINTENANCE – Oxidative Oil Finish Castello Collection Only 052516

Monarch Plank floors are coated with different types of coatings. Different coatings require different maintenance procedures. The cleaning/maintenance products recommended for one coating may damage a floor finished with another type of coating. Before cleaning your floor, confirm what type of coating it has. These instructions apply only to Castello Collection flooring.

General Care – All Coating Types

- Flooring should be one of the last items installed in a project. In order to protect the floors while other trades are finishing their work prior to final cleanup and turnover to the owner, use a breathable protective covering such as Ram Board. Do not use Red Rosin paper, as it may discolor the finish, and do not use polyfilm or other non-breathing coverings as they can cause damage from humidity buildup. Clean the floor thoroughly before laying the covering to ensure that no debris is trapped underneath. Tape pieces of protective covering together but do not tape them to the wood flooring.
- Place walk-off mats at all entrances to collect dirt and debris that could damage or dull the flooring finish.
- Install felt floor protectors underneath all furniture.
- Do not allow people to wear spiked heels on the floor, which will damage even the hardest wood floors and finishes.
- Pet claws should be properly trimmed at all times.
- Work boots and shoes that may have pebbles lodged in the soles should be removed prior to entering.
- Sweep or vacuum frequently. Most damage to wood floor finishes is caused by debris that is walked on.
- All mats or rugs should be cleaned on a regular basis. They should also be moved occasionally to allow natural color changes caused by light to occur evenly in all areas.
- Never wet-mop your floor, and always clean up spills and standing water as soon as possible. With oil-finished floors, water left for prolonged periods may cause water-spotting. With water or any other cleaning agent, be sure to thoroughly ring out the applicator or mop prior to applying it to the floor. A damp mop is fine as long as the moisture is limited to an amount that will evaporate almost immediately. Moisture that is allowed to seep into the seams between the planks may cause damage to your flooring. Do not allow soiled mats or rugs to stay on the floor as they can trap moisture on the surface.

CLEANING

Floors Coated with Oxidative Oil (Castello Collection Only):

DO's

- Immediately after installation, mop the floor with WOCA Oil Refresher Natural or, for the white colors listed below, WOCA Oil Refresher White, in a concentration of 1 part Oil Refresher to 20 parts water (6 oz/gal).
- **For regular cleaning, mop with WOCA Soap Natural or, for the white colors listed below, WOCA Soap White. These are concentrates that are mixed with water. They not only clean, but also help keep the floor nourished and better protected/sealed by leaving a thin layer of coconut and soy fats. Frequent cleaning with WOCA Soap (up to once weekly) will extend the time before re-oiling becomes necessary and will help prevent against staining and water-spotting. REMEMBER - FREQUENT USE OF WOCA SOAP IS THE MOST IMPORTANT KEY TO MAINTAINING THIS FLOOR.**
- When cleaning, use a cotton mop (not micro-fiber). Use a second rinse bucket of clean water to remove dirt from the mop before re-soaking it in the cleaning solution. Change the rinse bucket water frequently.
- For convenient spot cleaning, use WOCA Soap & Spray Natural or, for the white colors listed below, Soap & Spray White, which are pre-mixed with water for immediate use.
- For more difficult stains, use WOCA Spot Remover. If a mop or rag does not remove the spot, try scrubbing gently with a 3M 4100 Super Polish White Pad.
- Two to four times a year, depending on traffic, clean with WOCA Oil Refresher Natural or, for the white colors listed below, WOCA Oil Refresher White. This will introduce a small amount of oil to freshen the finish and extend the time before a re-oiling becomes necessary. If water is not beading on the floor or the floor seems to scuff easily, these are signs that more frequent Refresher is needed. If the finish is getting hazy, you may be using the Refresher too frequently. Reduce the frequency and use Soap instead.
- Light scratches are best repaired by hand rubbing WOCA Master Floor Oil Natural, WOCA Master Floor Oil White, or a Master Color Oil on the affected area using a cloth. If necessary, first clean the area to be repaired with WOCA Wood Cleaner. Be sure the area is dry before applying oil. Leave the oil to absorb for a short period of time before thoroughly buffing and removing the oil from the surrounding area.
- Sweep or vacuum frequently. Oil finishes soak into the wood, protecting from within rather than forming a barrier above, so the natural wood texture is felt at the surface. Debris left on the floor can get ground into the grain by foot traffic and become more difficult to remove.

DON'T's

- Never use ammonia, vinegar, petroleum-based cleaners, wax, polish, household dust treatment chemicals, abrasive cleaners, scrubbing pads, furniture cleaners, or any other non-WOCA brand product to clean your oil-finished floor.
- Avoid mopping the floor with just water. Always use WOCA Soap or Oil Refresher.
- Avoid using a micro-fiber mop, which over time may gradually remove oil from the floor.
- WOCA Wood Cleaner is not intended for regular cleaning. It is an aggressive cleaner that strips some of the oil from the floor. Other than using it for small repairs as described above, do not use WOCA Wood Cleaner unless you are preparing the floor for a new coat of oil.

COMMERCIAL SPACES

- For commercial floors that require frequent cleaning, use WOCA Master Soap. The Master Soap is formulated to allow virtually daily cleaning without leaving behind residue, which may cause excessive buildup over time.
- On commercial floors, apply WOCA Oil Refresher or WOCA Oil Refresher White three to four times a year.

See the WOCA website (www.woodcareusa.com) for more details and instructional videos.

The following White colors require the use of White maintenance products (WOCA Oil Refresher White, WOCA Soap White, and WOCA Master Floor Oil White):

'Delfino' - Castello Collection

'Riva' - Castello Collection

Monarch Plank wants every customer to be happy and satisfied with their purchase. If there are claims or questions, or in the event that you are not totally satisfied with your hardwood floor, contact your local retailer first. If the retailer is unable to answer your questions you may contact Monarch Plank in writing at the following address:

Attn: Customer Service

Monarch Plank

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